

## USEFUL TECHNOLOGY INFORMATION AND LINKS

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### YOUR webID

Your webID is the part before the “@” in your e-mail address. You will need that and your password to access most campus systems such as e-mail, myOleMiss, UM wi-fi, Blackboard, and cloud storage, just to name a few.

### UNIVERSITY E-MAIL SYSTEMS

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#### Official UM Faculty/Staff E-Mail : webID@olemiss.edu

Your official University faculty/staff email address will end with @olemiss.edu. It is a cloud-based Office 365 service.

**Suggestion:** Use your @olemiss.edu account for work, and use another address (G-mail, Yahoo, etc.) for all your personal

#### **Why?**

- It gives you more control over your work-life balance.
- It keeps your work inbox less cluttered, and you will be more likely to see an important message.

#### Student E-mail Address : webIB@go.olemiss.edu

Student e-mail is also a cloud-based service, but it is a G-mail service rather than Office 365. Faculty and staff can request a @go.olemiss.edu account by visiting <http://go.olemiss.edu/> and clicking the “Gmail for Employees” link at the very bottom of the page.

**Suggestion:** Go ahead and request a go.olemiss.edu for yourself in addition to your official University @olemiss.edu account. If you like, you can set up the @go.olemiss.edu account messages to be forwarded automatically to your @olemiss.edu address.

#### **Why?**

- Since students in your classes will have an e-mail address ending with go.olemiss.edu, they may assume that your faculty address will end with @go.olemiss.edu as well and send messages to it.
- If you wish to collaborate with your students using G-mail, you can do so with a University address rather than your personal G-mail account.
- You would have access to many, but not all, of the Google Apps.

Set-up information for both e-mail systems is available at <https://olemiss.edu/helpdesk/email/>.

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## OTHER IT SYSTEMS AND SERVICES

<p><b>The myOleMiss Portal</b> my.olemiss.edu</p>	<ul style="list-style-type: none"> <li>• UM Today announcements</li> <li>• Payroll/timesheets/W2 forms</li> <li>• Web directory including students</li> <li>• Activity reports</li> <li>• Academic advisor interface</li> <li>• Class rosters / grade submissions</li> </ul>
<p><b>Go! Applications</b> go.olemiss.edu</p>	<ul style="list-style-type: none"> <li>• Blackboard Course management system</li> <li>• Google apps (go.olemiss.edu accounts)</li> <li>• Office 365 (faculty/staff only)</li> <li>• Box cloud storage</li> </ul>
<p><b>UM Wi-Fi</b> wifi.olemiss.edu</p>	<ul style="list-style-type: none"> <li>• OleMiss – less secure; must log in daily</li> <li>• OleMiss_v2 – Encrypted; devices automatically log in and stay connected</li> <li>• Request guest accounts</li> </ul>
<p><b>VPN – Virtual Private Network</b> vpn.olemiss.edu</p>	<ul style="list-style-type: none"> <li>• Provides secure connection to UM network</li> <li>• Choose the UM-Faculty-Staff group option</li> </ul>

## IT CONTACT INFORMATION

<p><b>IT Help Desk (5222)</b> www.olemiss.edu/helpdesk 100 Weir Hall</p>	<ul style="list-style-type: none"> <li>• General tech support</li> <li>• E-mail set up questions</li> <li>• Password resets, virus/malware removal, etc.</li> </ul>
<p><b>Faculty Technology Development Center FTDC (7918)</b> www.olemiss.edu/ftdc 101 Weir Hall Penny Rice (parice@olemiss.edu) Amelia Robbins (amelia@olemiss.edu)</p>	<ul style="list-style-type: none"> <li>• Help with Blackboard</li> <li>• Departmental software requests</li> <li>• Primary contact (usually) for faculty help when new procedures/systems are put in place (ex. clickers, online faculty activity reports)</li> </ul>
<p><b>Classroom Technology (2850)</b> www.olemiss.edu/umct</p>	<ul style="list-style-type: none"> <li>• <b>Rapid Response (5222 then press 9)</b></li> <li>• View room/equipment info online</li> </ul>
<p><b>IT Multimedia (7908)</b> www.olemiss.edu/itmedia</p>	<ul style="list-style-type: none"> <li>• Request equipment not already in room</li> </ul>
<p><b>Mississippi Center for Supercomputing Research MSCR (3036)</b> mcsr.olemiss.edu</p>	<ul style="list-style-type: none"> <li>• 3 supercomputers available for research</li> <li>• Training for UNIX, Python, R, etc.</li> </ul>

**Suggestion:** Go ahead and add (662) 915-5222 to your cell phone for Rapid Response.